



COMPANY PROFILE

# Infrastructure expertise for always-on businesses.

Server management, cloud operations, security, virtualization  
and outsourced technical support.

**PlanetHub MultiCorp Pvt. Ltd.**

24x7ServerSupport | Nashik, Maharashtra, India

[www.24x7serversecurity.com](http://www.24x7serversecurity.com)



#startupindia



# Built around server operations and technical support.

The current profile traces the business to 2013 and positions 24x7ServerSupport as a multi-service infrastructure support brand.

**2013**  
Operations began

**24x7**  
Support model

**Linux + Windows**  
Server coverage

**Global**  
Client delivery

## Who we are

PlanetHub MultiCorp Pvt. Ltd. operates the 24x7ServerSupport brand. The source profile describes server management, outsourced technical support, cloud management, security, monitoring, virtualization and dedicated server services delivered from Nashik, India.

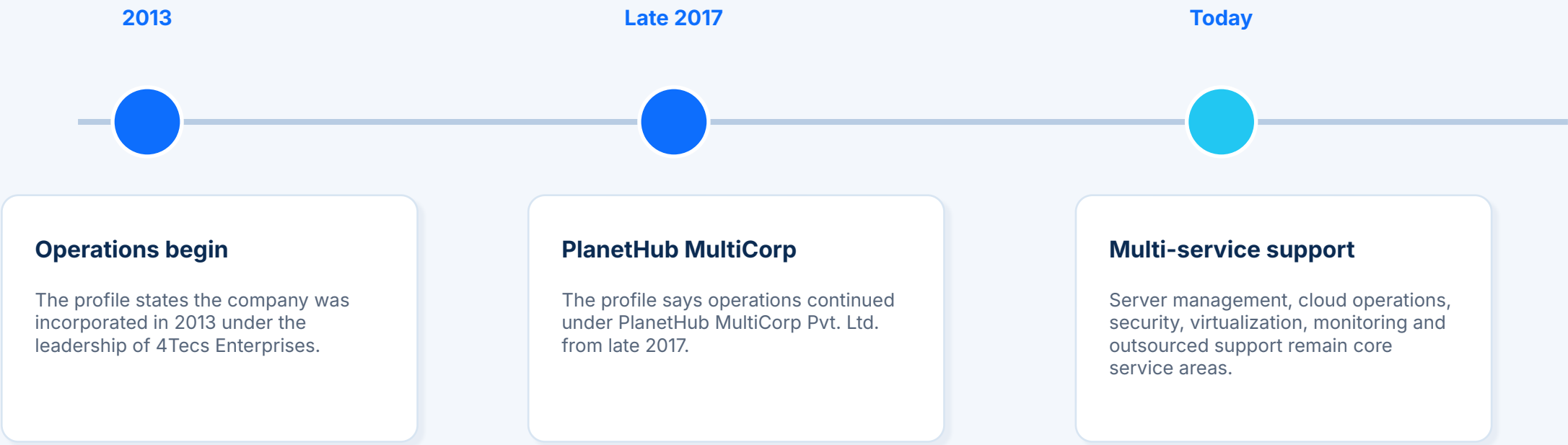


Current website domain used in this redesign:

[24x7serversecurity.com](https://24x7serversecurity.com)

# A support operation shaped by continuity and hands-on administration.

The source profile connects the service history to 2013, with the business later operating under PlanetHub MultiCorp Pvt. Ltd.



**A consistent theme across the original profile: personal attention to server operations, business continuity and customer-friendly support.**



## DIRECTION

# Vision. Mission. Motto.

### VISION

Provide strong remote web support by understanding the need to care for client servers personally.

### MISSION

Be synonymous with world-standard IT support, server support and maintenance for clients.

### MOTTO

"Customer Friendliness" - not merely customer satisfaction.



# One operational layer across servers, cloud and support.

The redesigned profile consolidates the original service categories into six clear capability areas.



## Server Management

Linux and Windows administration, hosting control panels, web, mail, databases, clusters and HA.



## Cloud Management

AWS, Microsoft Azure, Google Cloud and Jelastic cloud environments.



## Security & Monitoring

Hardening, availability monitoring, outage response and performance monitoring.



## Virtualization

SolusVM, Virtualizor, Hyper-V, Proxmox and VPS technologies including KVM, Xen and LXC.



## Outsourced Support

Outsourced server management and Level 1, 2 and 3 technical issue handling.



## Dedicated & DR

Managed dedicated servers, data recovery / DRaaS concepts and cloud-connect continuity.

# Linux and Windows administration - with or without a control panel.

The source profile emphasizes broad OS and hosting-panel support, plus web, mail, database, cluster and HA workloads.



## Linux Server Management

- AlmaLinux, Rocky Linux, CloudLinux, RHEL, CentOS, Ubuntu and Debian
- cPanel, Plesk, DirectAdmin, CWP and Webmin
- Plain-server management without a control panel
- Web, email and database server administration



## Windows Server Management

- Windows desktop/server editions referenced in the source profile
- Plesk and website-panel based hosting environments
- Plain Windows server administration without a control panel
- Webservers, mail, databases, clusters and HA workloads

Configure • Monitor • Detect • Analyze

# Manage the platform. Standardize the operations.

The original profile highlights cloud management and virtualization as distinct capabilities backed by server administration and monitoring.



**Amazon Web Services**



**Microsoft Azure**



**Google Cloud**



**Jelastic Cloud**

## Cloud operations

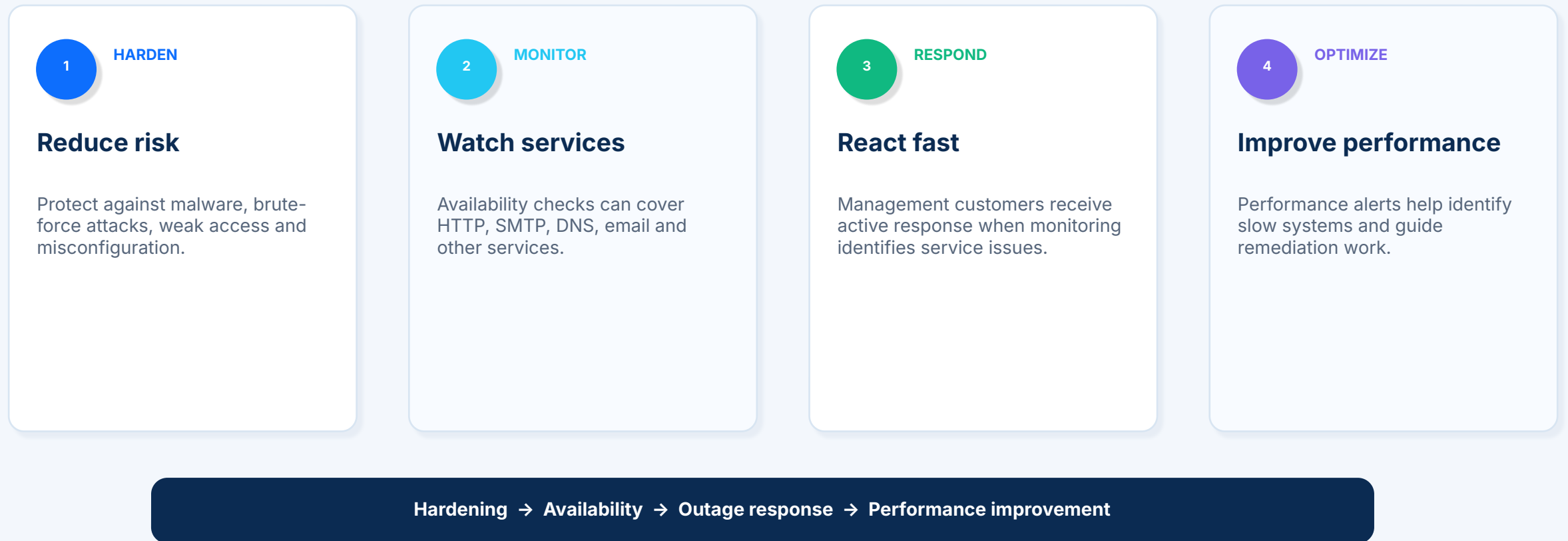
- High-performance and large-scale cloud environments
- Migration and scaling of existing infrastructure
- 24x7x365 managed-service positioning in the source profile

## Virtualization operations

- SolusVM, Virtualizor, Hyper-V and Proxmox
- Hardware-node management and server-log monitoring
- KVM, Xen, OpenVZ and LXC; creation, migration, backup and restore

# Protect availability before small issues become outages.

The source profile combines server hardening with availability checks, outage response and performance monitoring.



# Extend your technical team without rebuilding the operation in-house.

The source profile positions outsourced server management as a way to simplify operations, improve productivity and strengthen infrastructure support.

## Support scope referenced in the source profile

- Outsourced server management for business-critical environments
- Level 1, Level 2 and Level 3 technical issue handling
- Server security, server management and infrastructure operations
- A people-critical approach focused on service delivery and business impact

## Operational outcomes

- 01 Simplified management
- 02 Improved productivity
- 03 Optimized infrastructure
- 04 Proactive technical handling

# Managed dedicated servers with recovery-minded operations.

The original profile includes dedicated servers as well as DRaaS / data-recovery and cloud-connect concepts.



## Custom Dedicated Servers

- Fully managed dedicated-server model
- Windows and Linux
- Root-level control
- Dedicated bandwidth

Infrastructure built around control + ownership



## Disaster Recovery / Cloud Connect

- Fast recovery after infrastructure disruption
- Data-loss protection and visibility
- Flexible recovery options designed around continuity
- A recovery layer intended to let the business stay focused on growth



## PEOPLE & DELIVERY MODEL

# Why clients choose the team.

The source profile emphasizes experience, trained staff, independent operations, flexible arrangements and deliverability.



### Experience

A team profile built around hands-on technical support and server administration.



### Trained staff

Linux, Microsoft, virtualization, networking and cloud technologies are highlighted in the source.



### Operational control

Independent operations are positioned as a way to maintain control over customer services and management.



### Flexible SLAs

Customer-preferred arrangements are presented as part of the support model.



### Deliverability

The profile emphasizes honoring customer commitments and on-time delivery.

***"Customer Friendliness"***



## Let's discuss your infrastructure.

Server management • cloud operations • security • virtualization •  
outsourced technical support

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